



# Belgian Gardens Medical Centre

OCTOBER 2018 EDITION

ABOUT US

## STAFF LEAVE

Dr Sonia Gautam is on leave on Wednesday, 10<sup>th</sup> and Thursday, 11<sup>th</sup> October 2018.

Dr Nichola O'Reilly is on leave 19<sup>th</sup> until 23<sup>rd</sup> October 2018.

## PATIENT PRIVACY AND CONSENT

Patient Privacy is very important to us at Belgian Gardens Medical Centre. We will not provide information to anyone other than a patient, regarding their appointment times, results, consultations or any other health or private information.

This also relates to a patient's parent or spouse.

If your child is over the age of 15, they are required to contact the surgery for their own results and appointment checks.

When patient's contact the surgery for results over the phone, or other health information, we will ask for THREE health identifiers to ensure we are speaking with the right patient.

## MISSED APPOINTMENTS

We require a minimum of ONE (1) HOUR Notice of your inability to attend your booked appointment.

If you do not advise us by either phone, email or HealthEngine, you will be charged a \$36.00 fee, payable BEFORE your next consultation.

## YELLOW FEVER VACCINATIONS

We are now an accredited YELLOW FEVER provider. Speak with your GP if you are planning any travel as you may require this vaccination.

The cost of the vaccination and book is \$115.00 PLUS a consultation fee, as applicable

## DRESSING PACKS

If you require regular dressing changes from the Practice, you are required to purchase these from the pharmacy.

We have worked closely with the Pharmacy next door with respect to products and costs to ensure we deliver the best service possible to you.

If you are required to purchase dressing packs, we will advise you at your consultation with the Nurse. You will get a tick sheet to hand to the pharmacy, and they will pack the dressing pack for you, specifically for you. You will then be required to bring this to your next consultation, where we can store the packs for you, for your convenience.



## Medical Centre

## CONTACT US

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Fax: 07 4771 5566

[www.bgmc.com.au](http://www.bgmc.com.au)

**ONLINE BOOKINGS AT  
HealthEngine**



## OPENING HOURS

Monday to Friday	8.30am – 4.30pm
Saturday	8.30-am to 12pm
Sunday	CLOSED
Public Holidays	CLOSED